
CAPA from the winning team



URBAN NAXALS !!





POST ASSESSMENT CAPA: NOT AN EYE WASH

BUT A BODYWASH (PATANJALI)

ENGINE FOR SYSTEM STRENGTHENING

CONCERN

F_UK

POLITICS

CAPA

ASSESSEE

BOLNA KYA CHAHATE HO ??





COMMON MISCONCEPTIONS



Misconception

- CAPA is paperwork.
- CAPA is only for auditors.
- CAPA ends with corrective action.

Reality

- It is **structured** problem-solving.
- It protects patients, staff and reputation.
- Preventive action is the vital part.



CAPA IS NOT AN EYE WASH



It is Backbone of continuous quality improvement.



It is a catalyst for change



It is a culture

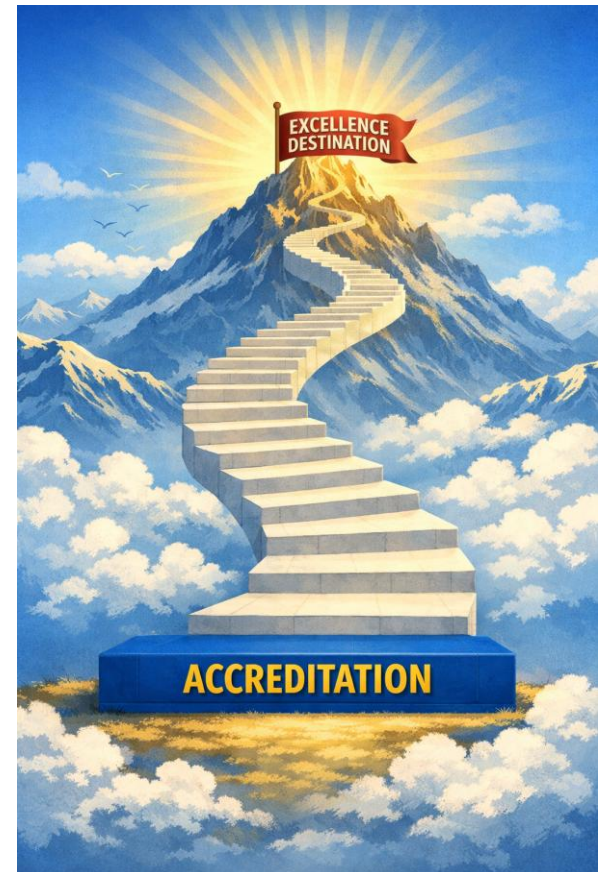


PLEASE VOTE FOR US !!



ACCREDITATION IS BEGINNING

- **Accreditation** is not the destination—it is the **beginning of an ongoing journey** toward continuous improvement and thus **excellence**.
- With **NABH's highly skilled assessors** conducting **insightful evaluations**, the resulting **non-compliance reports** are not just lists of observations. They are **roadmaps**.
- Addressing these through **CAPA** is **not about merely closing gaps**; it is about **unlocking opportunities to build safer, stronger, and more resilient healthcare systems**.



WHY CAPA MATTERS ?

CAPA is a structured mechanism for transformation.

It ensures Systematic response to non-compliance.

It is Beyond compliance: ensures standards are lived daily.

It provides Sustainable improvement pathway.

Corrective and Preventive Action (CAPA) process, is vital in healthcare as it converts audit findings into tangible improvements in patient safety, operational efficiency, and clinical quality.

CAPA process acts as the "bridge" between an auditor's findings and the ultimate goal of patient safety, making it a critical component of the NABH journey.

CAPA FRAMEWORK IN HEALTHCARE

A **Strong CAPA** is **outcome-driven** rather than documentation driven.

Identify:
Root cause analysis

Correct:
Immediate fixes

Prevent:
Systemic changes

Monitor:
Track effectiveness

Communicate:
Share learnings

Leadership plays a vital role. CAPA must be **championed by senior management.**

CAPA IS VITAL



The **NABH Accreditation Framework** forces hospitals to move beyond "reactive" fixes to "proactive" system changes.

- **Gap Closure:** Assessments typically reveal that 70% of performance gaps are documentation-related. CAPA ensures these are not just "ticked off" but integrated into daily clinical practice.
- **Standardization:** Case studies indicate that 83.66% of healthcare staff believe hospital procedures become more standardized after the post-accreditation CAPA process.
- **Staff Satisfaction:** Systematic resolution of staff complaints—a common byproduct of effective CAPA—leads to an 85% increase in reported job satisfaction.
- **Sustainability:** Without continuous monitoring and reinforcement (preventive action), the initial improvements from accreditation are often lost over time.

CAPA : BRIDGE TOWARDS EXCELLENCE

A study published in pubmed in 2025 highlights significant improvements in hospital quality indicators following NABH accreditation and good CAPA.

- Hospital-acquired infection rates decreased, with infection control compliance improving by 40%.
- Operational efficiency improved with a 20% reduction in discharge delays and a 15% increase in documentation accuracy.
- Patient satisfaction scores rose by 25%, and structured policies enhanced service quality by 30%.
- Additionally, 85% of hospital staff reported higher job satisfaction